

### 3. POLICIES


#### 3.1 Quality Policy and Objectives

Kershaw Mechanical Services Limited, T R Freeman Limited and Kershaw Contracting Services Limited provide specialist building services within the construction industry. We have been operating in this field for many years and are committed to a high quality service demonstrated not only in our market knowledge but also in the leadership of our management, the efficiency of our staff, the craftsmanship of our tradesmen and the versatility of our fabrication facilities.

Consequently a Quality System in compliance with BS EN ISO 9001:2000 has been documented and all employees are responsible for operating the system in accordance with this Manual, associated Operating Procedures and Work Instructions to accomplish the following objectives.

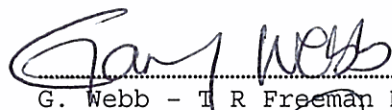
- a) To ensure that the quality of our products and services always meets the needs and expectations of our Clients.
- b) To provide the confidence to management that the required quality is being achieved and maintained.
- c) To seek to continually improve the suitability and effectiveness of the quality system developing processes that result in improvements for the Company's and Clients mutual benefit.

Signed

 04/08/09

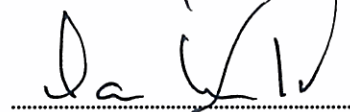
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G. Smith - Kershaw Mechanical Services Managing Director

Signed

 03/08/09

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G. Webb - T R Freeman Managing Director

Signed

 3/8/09

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I. Macklin - Kershaw Contracting Services Managing Director

